

# OUR RESPONSE. OUR RESPONSIBILITY.

Rigorous and industry-leading cleaning procedures.

Vehicles rented from Enterprise carry the **Complete Clean Pledge** - to follow best practices recommended by leading health authorities to ensure your safety. In addition to vacuuming and general wipe-down cleaning, **between every rental**, we use a disinfectant to sanitize key areas throughout the entire vehicle including:



- 1 Key / key fob
- 2 Steering wheel
- 3 Steering column
- 4 Seat belts
- 5 Center console
- 6 Door interiors
- 7 Door pockets
- 8 Interior door handles
- 9 Exterior door handles
- 10 Seat pockets / seat surfaces
- 11 Areas between seats & consoles
- 12 Areas between seats & doorjamb
- 13 Cupholders / compartments
- 14 Instrument panel
- 15 Accessory panel / touchscreen
- 16 Rearview mirror / side mirrors
- 17 Visors / visor mirrors
- 18 Dashboard / vents
- 19 Gear stick / gear shift
- 20 Trunk release



We have also introduced updated process and safety procedures for our rental locations. Our employees working in branch locations are following best practices recommended by leading health authorities. This includes frequently sanitizing touchable surfaces with disinfectant throughout the day.